

Warranty

Earthlite's facecradle platforms are warranted for three (3) years from the original date of purchase. Our accessories, including facepillows, are warranted for one (1) year from the original date of purchase. This warranty is limited to product repair or replacement, at Earthlite's sole discretion. Warranty claims must provide a proof of original purchase in order to obtain an Earthlite Return Material Authorization (RMA). Customer is responsible for shipping the product(s) back to the factory (at customer's expense) for any warranty claim. Earthlite will return the warranted product, shipping prepaid, to customers in the contiguous U.S. only. International customers as well as domestic customers outside of the contiguous U.S. are responsible for all shipping charges (inbound and outbound), as well as any applicable duties and taxes.



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Rev_031120 Made in China

Caress™ Platform

The Living Earth Crafts Caress™ Platform

Congratulations on the purchase of your new Caress™ Self-Adjusting Platform. Simply, it is the best - this self-adjusting platform conforms to the unique face shape and contours of each of your clients. Sinus pressure is reduced and pressure points eliminated. Soft-Petals™ flex and balance to suspend your client's face in a cradle of comfort. The days of "cradle face" are over!

Be sure to read all instructions prior to use.

Set up and Adjustment

- Release the cam lever on the right side of the platform to loosen the arms of the facecradle.
- Insert the platform's arms through the outlet holes of your massage table and push the platform until the frame touches the outlet holes.
- With both hands, lift the platform of the facecradle to the desired height and tilt angle. Lock the position in place by turning the cam lever until you feel it lock into position. To avoid risk of injury, do not adjust the platform angle while the client has his/her head on the unit.
- Lastly place the crescent cushion to the platform aligning the Velcro on the pad and platform.

Breakdown and Storage

- To prepare for storage, remove the cushion from the platform. Grab the locking cam lever firmly and turn it up to release tension, then compress all sections of the platform into their most compact position and lock cam lever back into place.
- The platform and cushion can be affixed underneath most Earthlite portable massage tables with the use of the Velcro.

Important

- Clean with soap and water - no harsh chemicals.
- Avoid exposing platform to excessive heat
- Do not sit on the facecradle.
- Periodically inspect all parts, tighten loose bolts or screws.
- Maximum load on the facecradle is 35 lbs.